

Participant Agreement Terms and Conditions

PLEASE READ THE FOLLOWING INFORMATION CAREFULLY AND SIGN BOTH PAGES

Cancellation Policy Goddess Retreats offers No Cash, Check or Credit Card refunds for any reason, including weather, injury, or personal emergencies. We are committed to providing a high quality holiday, have very limited spaces and maintain a standard of never cancelling a retreat with guests booked on it; therefore we expect to receive only firm bookings from intended guests. However, if a guest must cancel their reservation, our policy is as follows:

- 1) 1) If you cancel over 90 days prior to the first day of the retreat you are registered for 100% of your package payment will be credited to any other date within 2 years of your original booking.
- 2) 2) If you cancel within 60 - 89 days prior to the first day of the retreat you are registered for 25% of your payment is forfeited and 75% of your balance is credited to any other date within 2 years of your original booking.
- 3) 3) If you cancel within 15 - 59 days of the first day of your retreat 40% of your payment balance will be credited to any other available date within 2 years of your original booking, 60% of your payment is forfeited.
- 4) 4) If you cancel within 14 days of your retreat, your payment is forfeited in full.
- 5) 5) All cancellations must be received in writing sent via email or registered mail. Goddess Retreats is not responsible for expenses incurred in preparation for any cancelled trips, such as airline tickets, or for costs incurred due to travel delays, flight cancellation or illness. We strongly recommend that all participants obtain travel insurance with a trip cancellation policy.

Exceptions to our policy will not be made for any reason. We do not offer discounts, refunds or credit for arriving late or leaving early and any offered activities missed while on the retreat. You must submit this Participant Agreement, Release of Assumption of All Risks Form within one week of booking or 90 days prior to retreat start date, whichever comes first. Guests who fail to do so, may be subject to an automatic cancellation and the above policy will apply.

Passports, Visas and Documents

It is the responsibility of each participant to obtain a valid passport, visa(s) and necessary certificates for any country to be visited.

We accept no responsibility for any delay, loss or extra expense which may be incurred by you or any member of your party as a result of incorrect, lost or destroyed passports, visas or other travel documents, nor will any credit or refund be given by us. We will not be liable if you miss flights as a result of late check-ins.

Lucy Schaaphok is not responsible for any claims, losses, damages, costs or expenses arising out of injury, accident or death, damage, loss or delay of baggage or other property; or delay, inconvenience, loss of enjoyment, or frustration, whether physical or mental resulting from:

- (1) the act or omission of any party including Lucy Schaaphok or its employees;
- (2) mechanical breakdown, government actions, weather or other factors beyond our control;
- (3) your failure to read information provided and follow instructions including, but not limited to, obtaining sufficient travel protection & health insurance and providing correct & complete personal, health and travel information;
- (4) your cancellation or change for any reason in travel services offered; and
- (5) your medical or health problems or physical disabilities. We maintain a standard of never cancelling a retreat which has guests book on it, but in the event of a cancellation made by us, Lucy Schaaphok liability will be to refund all monies paid on unused SGR services only. Lucy Schaaphok is not responsible for any fees caused by such cancellation paid to airlines and any other agreements made by guests with outside operators.

PLEASE SIGN HERE:

DATE: (DD/MM/YYYY)

